

**ALLIED OIL & GAS SERVICES LLC****CUSTOMER SATISFACTION SURVEY FORM**

Dear Sir / Madam,

It's a great privilege and pride for us to serve you all this time. We request you to take a little time out and tell us about our services which could be offered in a best manner the way you want it. In order to achieve this splendor please fill up this questionnaire and forward it to us.

Your valuable feedback and suggestions would help AOGS- Calibration Laboratory improve its performance to serve you better:

Sr. No.	Description	5	4	3	2	1
1	Attitude and Communication of our staff calling on your establishment?					
2	Technical Expertise / Competence level of our staff					
3	Timely delivery of our services / response time of our staff to attend your work					
4	Are you satisfied with the way your Instruments are collected, stored and transported to the laboratory?					
5	How do you rate our documentation part (calibration certification & Calibration sticker)					
6	Overall Rating of the Allied Oil & Gas Services LLC - Calibration Laboratory services provided?					
Total Score						
Total score in %						

Legend

	Excellent	Very Good	Good	Satisfactory	Needs Improvement
Rate	5	4	3	2	1

Your suggestions in improving our services:

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Many thanks for taking the time to fill the Customer Satisfaction Form and we would like to assure you that your feedback and suggestions will be properly incorporated.

Name of Establishment: Date:

Authorized Person :

Signature :